

South Haven Area Emergency Services Authority



2023 Annual Report

On behalf of all the men and women of the South Haven Area Emergency Services (SHAES), it is my pleasure to submit our 2023 Annual Report. Our department prides itself on the services we provide the communities we live in, work, and play. Annually, we attempt to document our department's progress and acts performed the year prior. A thirty-seven-page report simply cannot capture the pride, integrity and dedication SHAES members possess. Listed in this report are statistics, pictures and a glimpse of our accomplishments achieved in 2023.

- New SQ-3 (2213) ambulance put in to service.
- Two additional career members added to the roster.
- Improved training and accountability with the promotion of a career Training Officer.
- FF/Paramedics William Cooper and Paul Pant welcomed to the career ranks.
- Firefighters Brandon Brown, Andrew Gossman and Will Wright welcomed to the POC ranks.
- FF/Paramedic Zachary Kenreich was awarded SHAES' FF of the Year Award.
- FF Phillip Quinn was awarded SHAES' Leadership Award.
- SHAES FF monument was repaired utilizing local donations after 20+ years of weathering.
- Authority Board member Scott Smith retired from SHAES after 6 years service.
- South Haven City Mayor Annie Brown is welcomed as a new Authority Board member.
- SHAES members and Honor Guard paid tribute to fallen Paw Paw Lt. Ethan Quillen and retired SHFD firefighter Ben Johnson.
- SHAES hosted our 23rd annual Fire Safety Fun Night.
- Two successful pancake breakfasts were hosted by SHAES members.
- SHAES facilities and apparatus showcased in promotional Stryker videos.
- SHAES responded to a total of 2,679 incidents in 2023. An increase of 67 calls for service.

We are proud to be your fire department and to serve our community! If you have any questions or suggestions about how we can serve you better, or if you have thoughts about how we can make this report more informative, please contact me at (269) 639-1496.

Brandon Hinz, Executive Director

bhinz@shaes.org

www.shaes.org

*Special thanks to SHAES photographer Tom Renner for the wonderful pictures in this report and to SHAES Lt. Timothy Quinn for his efforts in providing the public with updates on SHAES' incidents and events.

2024 Authority Board Members

Chairman:	Ross Stein	South Haven Township
Vice-Chairman:	Allan Overhiser	Casco Township
Secretary		
Treasurer:	Nancy Whaley	Geneva Township
Administrator:	Kate Hosier	City of South Haven
Member:	Annie Brown	City of South Haven

Meeting Dates 2024

Wednesday	January 3	8AM
Wednesday	February 7	8AM
Wednesday	March 6	8AM
Wednesday	April 3	8AM
Wednesday	May 1	7PM
Wednesday	June 5	7PM
Thursday	July 10	7PM
Wednesday	August 7	7PM
Wednesday	September 4	7PM
Wednesday	October 2	7PM
Wednesday	November 6	8AM
Wednesday	December 11	8AM

Meeting Place: SHAES Station #3, 90 Blue Star Hwy, South Haven

2023 SHAES Banquet

Swearing in Career FF/Paramedic:

Johanna Quinn, Corey Capel

Years of service pins:

40 Years: Keith Bierhalter

15 Years: Brian Montgomery, Dawn Hinz

10 Years: Zac Church

5 Years: Scott Smith

Fire Instructor 1:

Corey Capel

Fire Instructor 2:

Owen Ridley, Shawn Smith, Timothy Forker

Fire Inspector: Paul Quinn

Fire Inspector: Drexal Haner

EMT-Basic: Jordan Walthall

Fire Officer 2: Brian Horan Jr.

Rescue Diver: Jazmin Cortez, Zachary Hanner

SHAES Leadership Award: Phillip Quinn

SHAES Firefighter of the Year: Zachary Kenreich



Zach Kenreich SHAES Firefighter of the Year



Phillip Quinn SHAES Leadership Award recipient

2023 Public Education and Fire Prevention

In 2023 our SHAES staff went back to the schools! Visits were made to area schools to educate our young community members of the importance of fire prevention. Our community and local businesses support our organization and our educational programs with generous funding throughout the year.



2023 SHAES Fire Prevention program was a huge success as it has been in years past. Our annual fire safety fun fair was hosted again with a great turnout. Over 1,500 children were visited in our area schools, with over 300 attending our annual Fire Safety Fun Fair.

SHAES also went virtual again, promoting fire safety and fire prevention messages over the course of fire prevention week in October.

Many thanks to our staff for all the planning, prepping and execution that goes into our Fire Prevention program.

As always, many thanks to Tom Renner for his diligence in promoting our department and our efforts in educating the public in our community.





2023 Training

Training in the fire service and EMS has always been key in providing the best for our communities that we serve. SHAES is no stranger to this. In 2023, under the leadership of Training Officer Smith, our training hours increased and we continued to emphasize the importance of keeping our skills current and refined. 2023 ushered in some big changes for Michigan Fire Departments. Annual continuing education requirements keep our members on their toes and up to date with their firefighting skills.



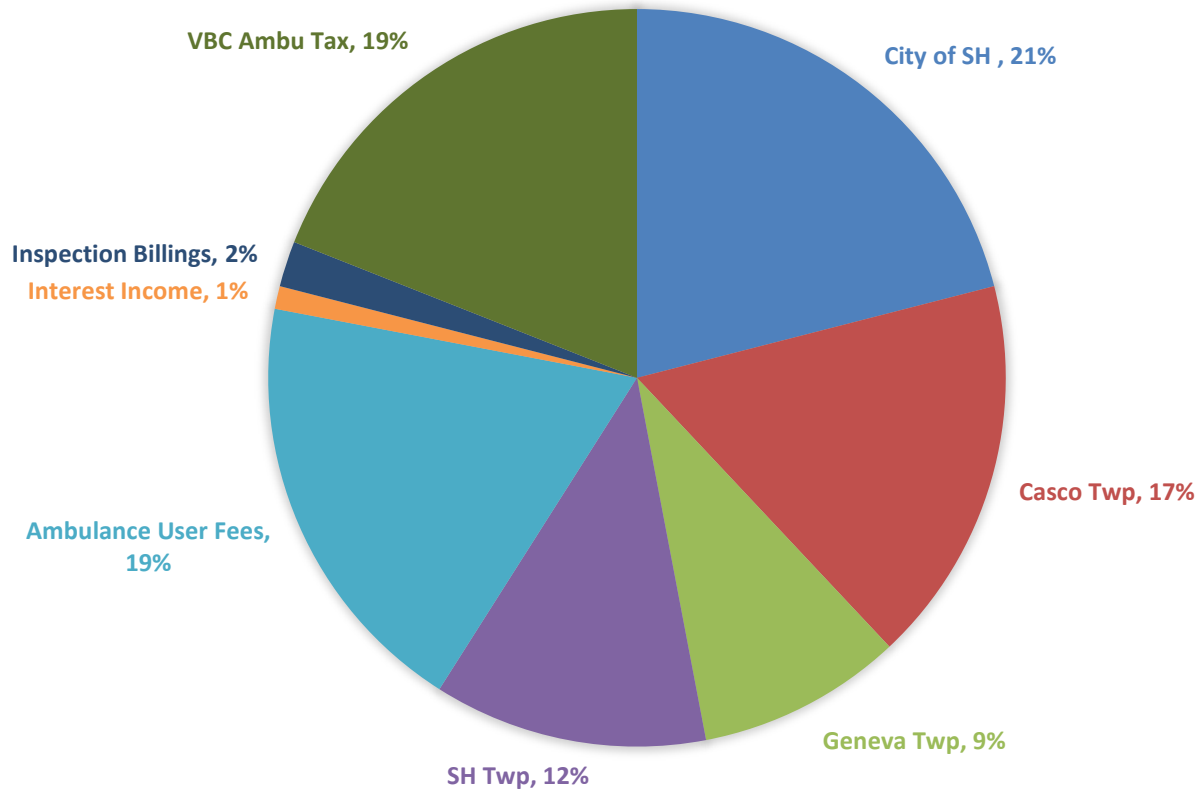


2023 Budget Information

Revenues

Funding Sources:	Amount	Budget Percentage
Casco Twp	\$597,101	17%
City of SH	\$734,918	21%
Geneva Twp	\$321,974	9%
SH Twp	\$425,812	12%
VBC Ambulance Tax	\$636,705	19%
Ambulance User Fees	\$630,000	19%
Interest income/misc	\$ 23,804	1%
Inspection Fees	\$ 75,000	2%
Total	\$3,445,314	100%

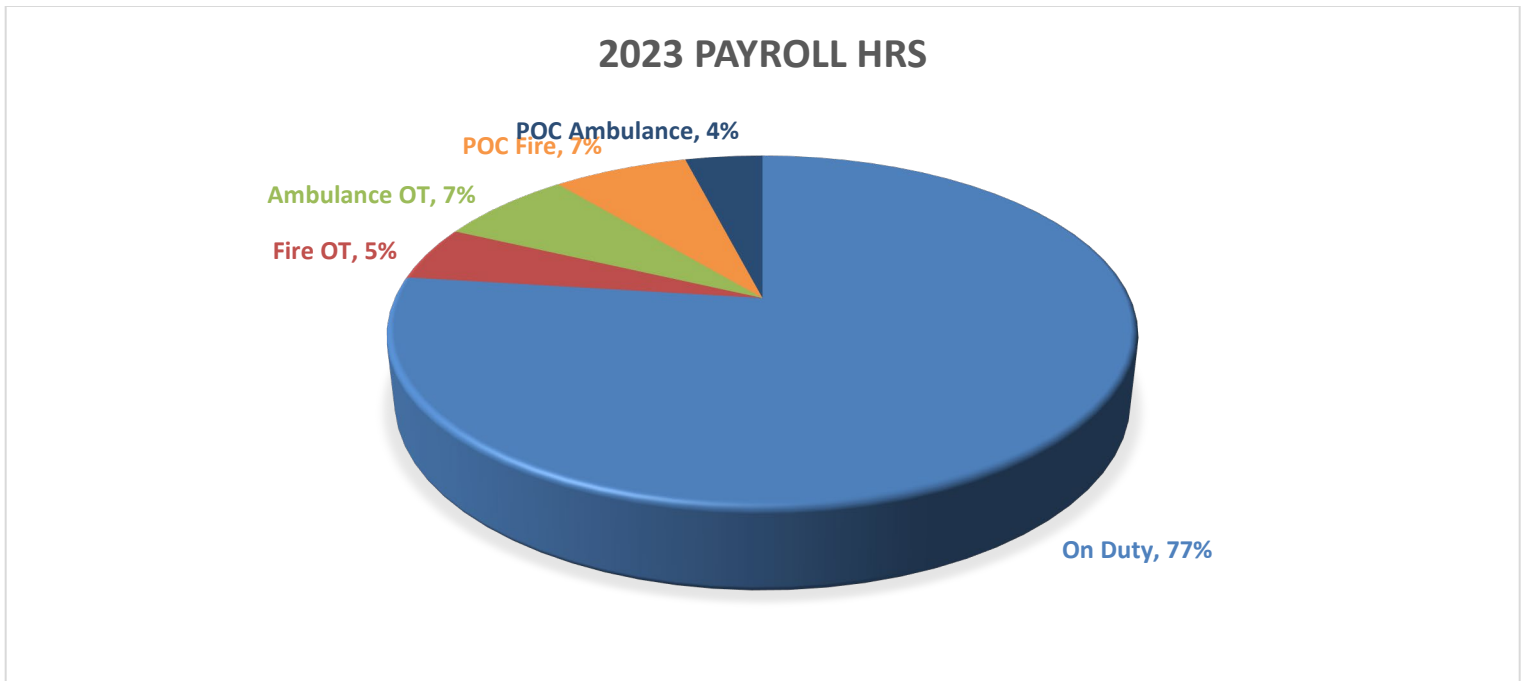
FUND REVENUES





2023 Personnel Hours

Description	Hours	Percent
On Duty	36,877	77%
Fire Overtime	2,624	5%
Ambulance Overtime	3,568	7%
POC Fire	3,073	7%
POC Ambulance	1,614	4%
Total	47,756	100%



Average response times in minutes	Fire	EMS	Average
Casco Twp	7:01	7:09	7:05
Geneva Twp	6:53	7:19	7:06
SH City	4:29	3:41	4:05
SH Twp	5:25	4:59	5:12
Overall average	5:57	5:47	5:52

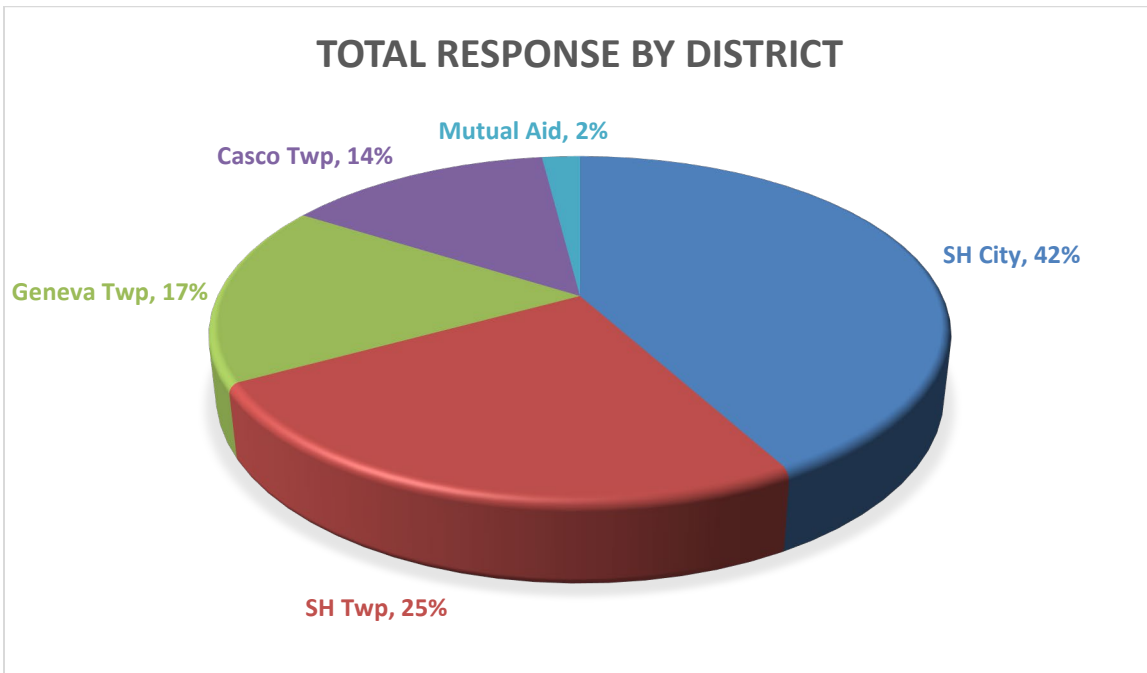


Captain Ron Ridley approached 45 years of service to his community in 2023

2023 Response

Total Calls by City & Townships

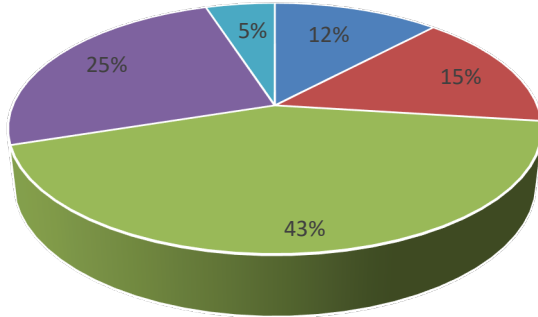
	AMB	Fire	Total
SH City	866	249	1,115
SH Township	496	176	672
Geneva Township	309	135	444
Casco Township	240	136	376
Mutual Aid	40	32	72
Total	1,951	727	2,679





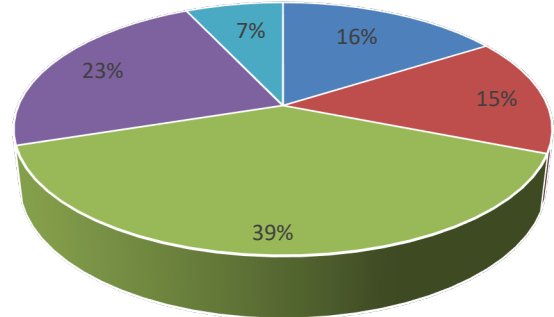
Firefighter's Memorial South Haven City

Medical Response by District



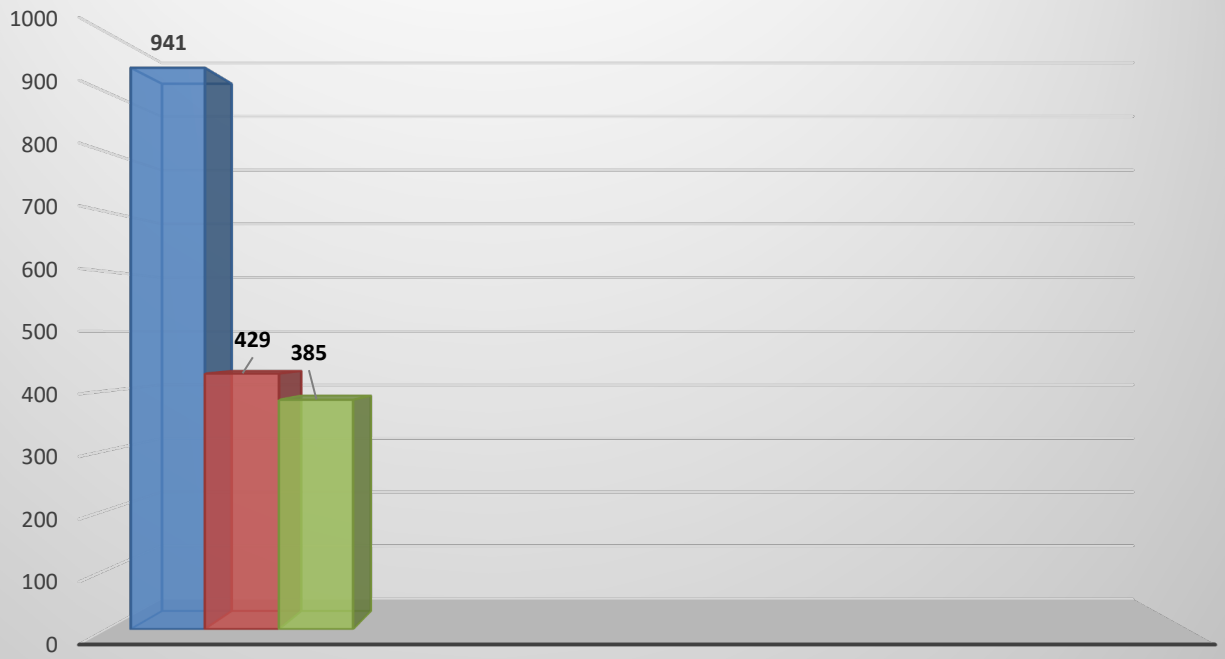
■ Casco Twp ■ Geneva Twp ■ SH City ■ SH Twp ■ Mutual Aid

Fire Response by District



■ Casco Twp ■ Geneva Twp ■ SH City ■ SH Twp ■ Mutual Aid

2023 Medical Care Provided

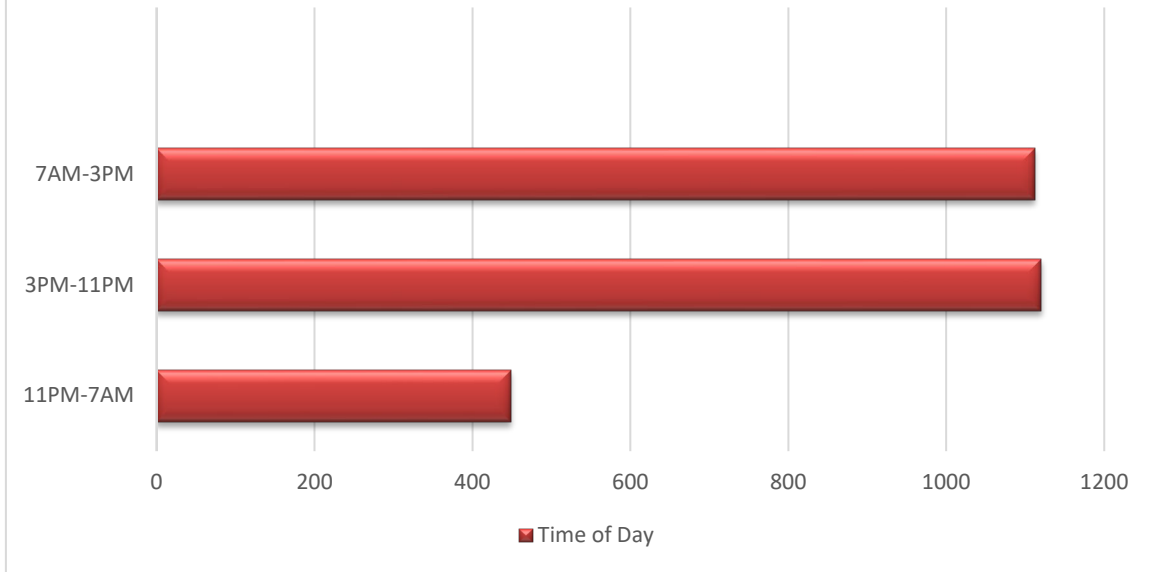


MEDICAL CARE PROVIDED

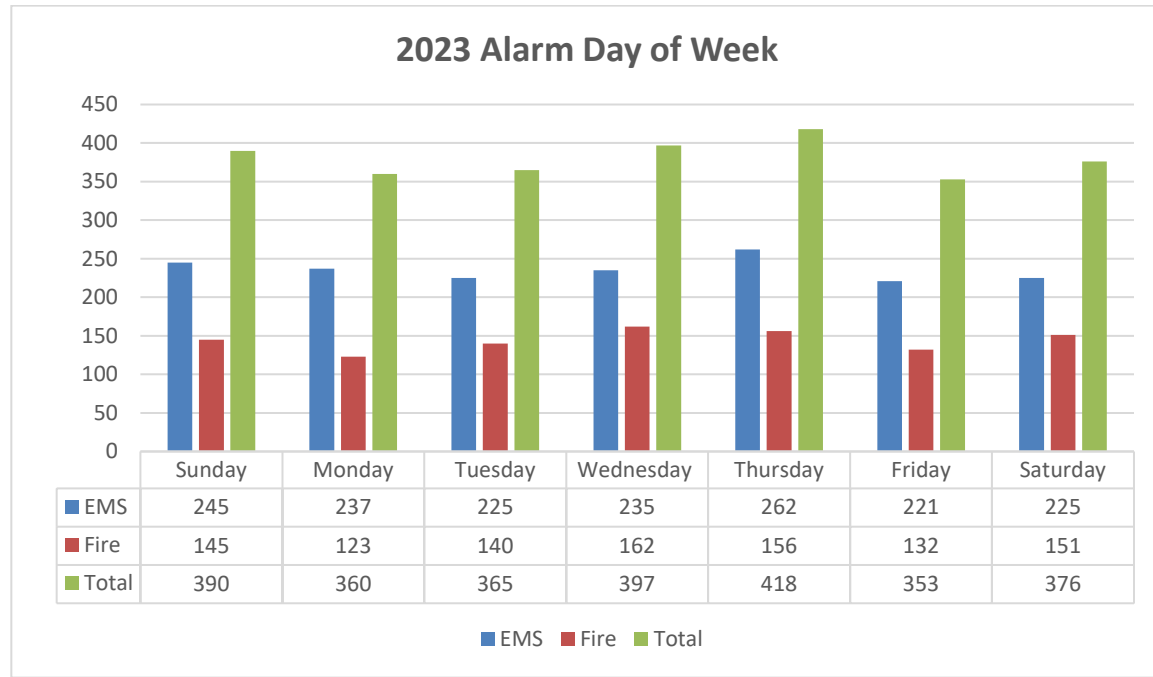
■ Advanced Life Support Transport ■ Baic Life Support Transport ■ Non Transport



2023 Alarm Time of Day



2023 Alarm Day of Week



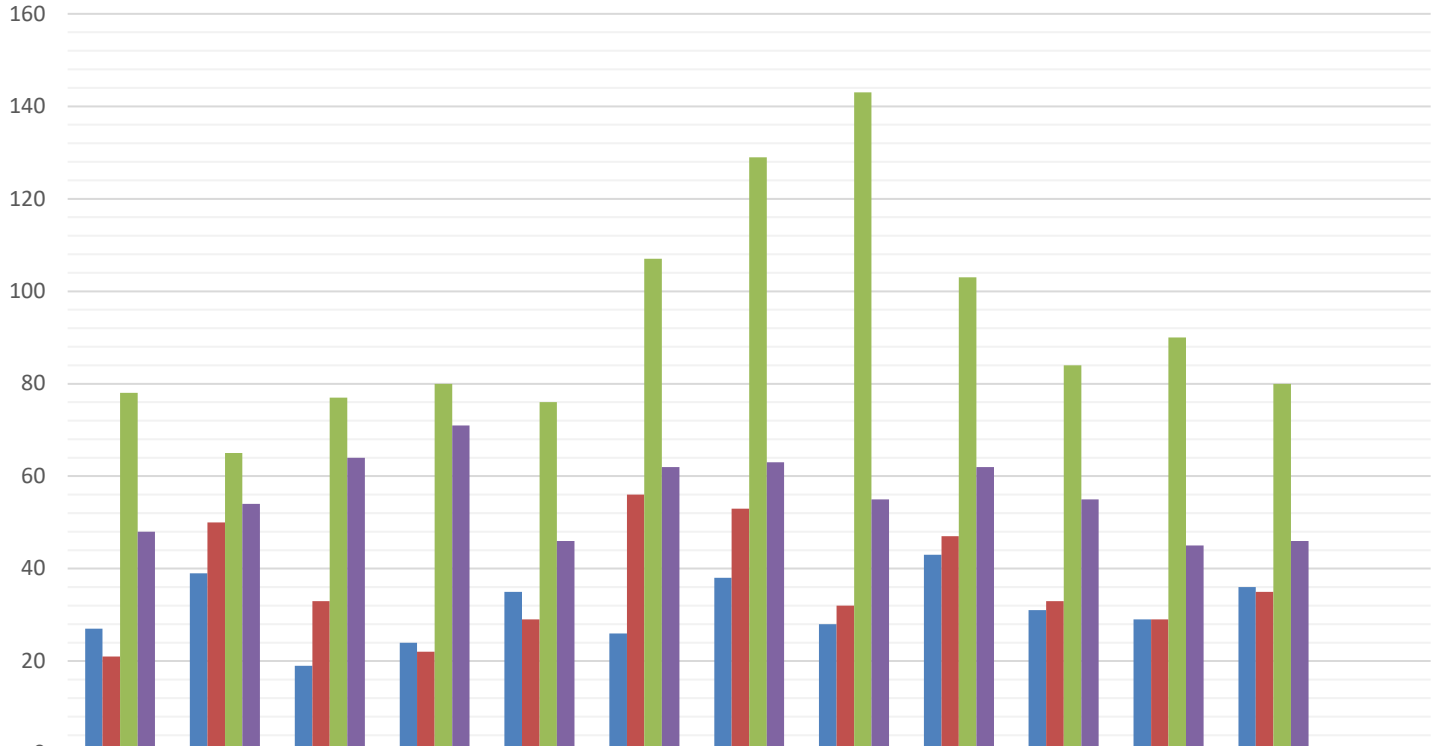
Around the Station

SHAES is known for providing the best fire and medical services for the communities we serve. What is lesser known, are the skills, capabilities and services our members provide on station, while awaiting the next alarm. From daily duties, building maintenance, vehicle maintenance, the list is extensive but always completed. These duties aren't heroic but absolutely necessary to keep our department facilities in top notch shape and our vehicles in excellent working condition. Mopping the floors, emptying the trash, servicing a vehicle, changing light fixtures, we take pride in our facilities, equipment, and it shows.



2023 Alarms by Month

■ Casco ■ Geneva ■ SH City ■ SH Twp



	January	February	March	April	May	June	July	August	September	October	November	December
■ Casco	27	39	19	24	35	26	38	28	43	31	29	36
■ Geneva	21	50	33	22	29	56	53	32	47	33	29	35
■ SH City	78	65	77	80	76	107	129	143	103	84	90	80
■ SH Twp	48	54	64	71	46	62	63	55	62	55	45	46



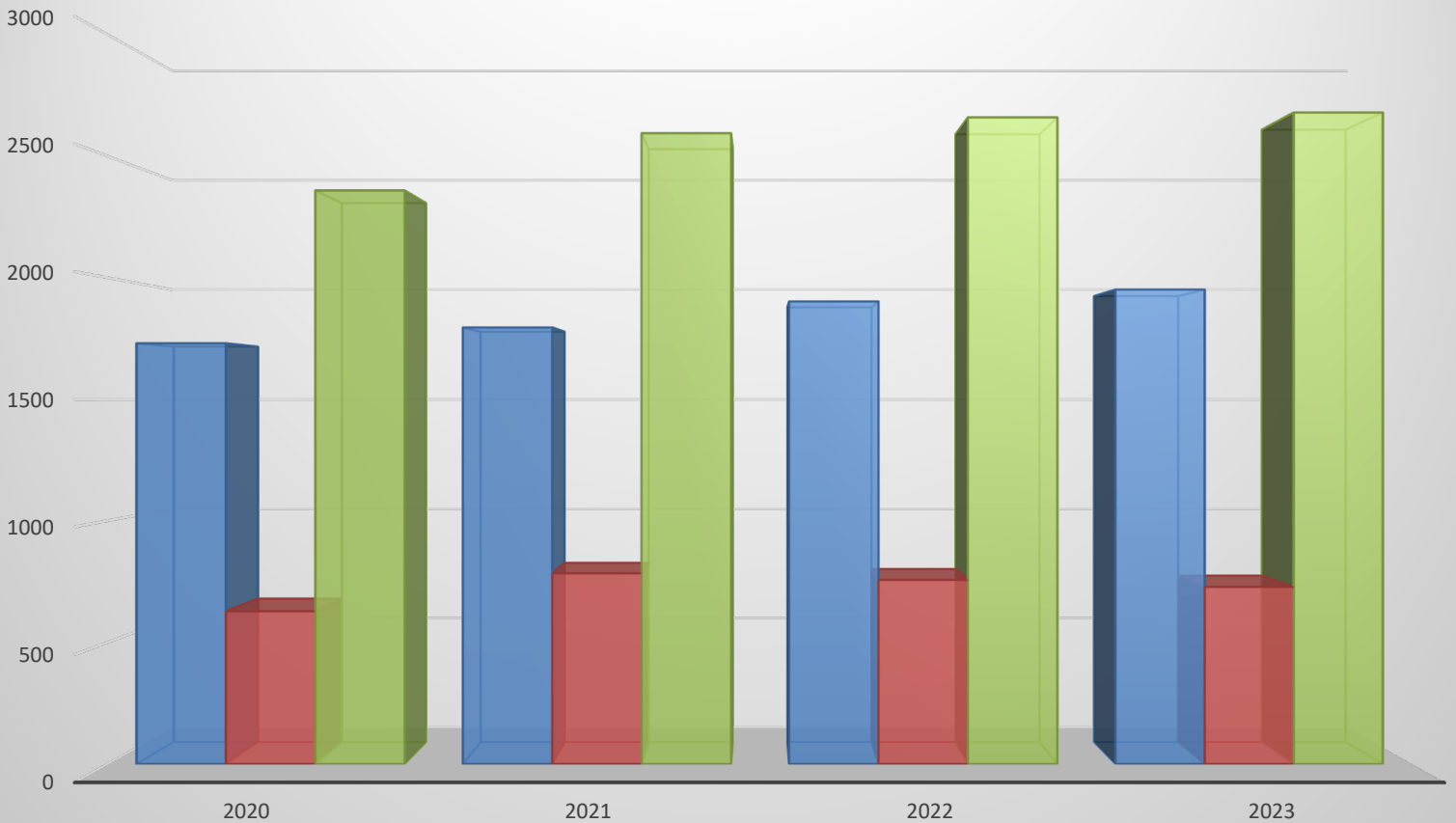
On the Call

SHAES had a record number of incidents once again in 2023. Even with all the obstacles encountered, our extremely dedicated staff kept our community safe. It takes a special person to get respond at 3AM...and do a good job. We are fortunate to have a roster of thirty Paid on Call, seventeen Career, and six Life Members to pull the load. From being dispatched on duty to the fourth call of the night, to leaving Christmas dinner with the family, the alarms do not take a day off. Our members can not enjoy a true day off. Even when out of town, the responsibility and want to serve is still present. I commend all of our members for their dedication, service and will to serve the communities we protect.



2023 was the busiest in SHAES' history with 2,679 alarms. Each year our call volume increases but all of our members contribute, finishing every as a success. 2024 is proving to be another busy year, but I'm confident that with our dedicated staff, support from our Authority Board, and continued backing from our communities, we will submit our next annual report with success stories and pictures to share, as we have the last 27 years.

4 Yr Call History



	2020	2021	2022	2023
EMS	1730	1795	1902	1951
Fire	628	784	757	728
Total	2358	2594	2659	2679

■ EMS ■ Fire ■ Total

2023 Inspection Crew

Inspections, Pre-Plans, Code Inspections, Knox Box Inspections, Short Term Rental Inspections, Hydrant Flow Tests, Training Hour Q.A.

This is just a brief list of tasks performed by our Deputy Chief and Fire Inspectors.

Fire Pre-Plans: 191

Fire Code Inspections: 193

STR (SH City): 796

STR (Casco Twp.): 14

Site Plan Review: 31

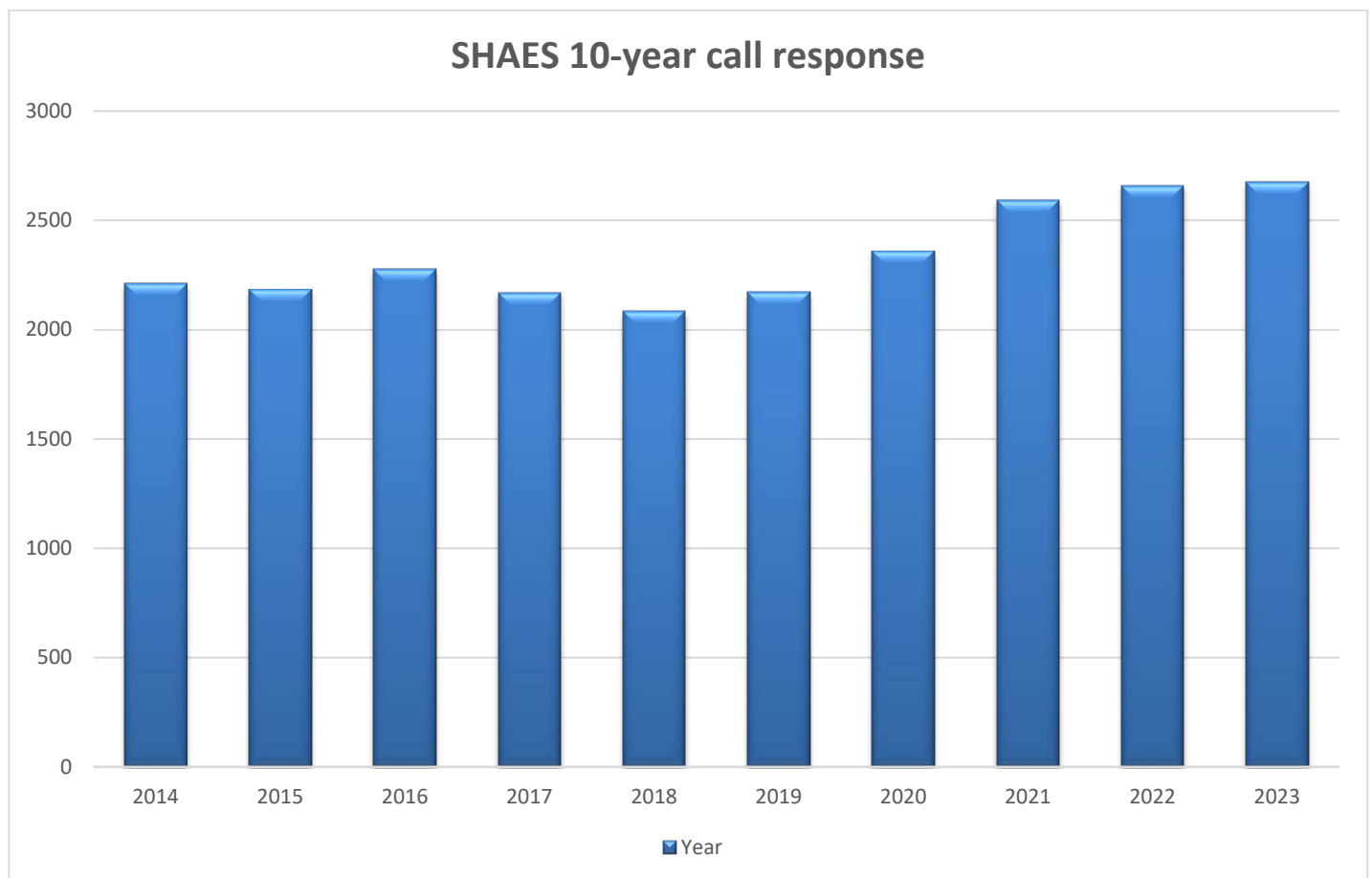
Knox Box repair/update: 124

Food Vender inspection: 83



Ten-year call response history

A 24% increase in calls for service over the course of ten years is significant. SHAES members have met this increase head on and exceed expectations. Many sleepless nights, short meals, missed functions, and understanding families are wrapped up in these numbers. Our members are always on call, 24/7. We provide a service that is unique, rewarding, professional and compassionate. We look forward to what the next ten years has in store.





SHAES Honor Guard

SHAES is extremely fortunate to have an Honor Guard willing and available to donate their time to honor passed members of our department and participate in community events. Our Honor Guard has been regarded as one of the best in our area, possibly even the state. Countless hours are contributed by these members to assure a member's legacy is recognized and respected.





2023 Community

Our communities we serve support us in so many ways. Acts of kindness, generous donations and endless support. All SHAES members are engrained with a servant attitude, a characteristic that is common in the fire service. Pictured are a couple examples of our communities supporting us and SHAES, in turn, supporting our community members.













2024 SHAES Membership

SHAES Authority Board

Ross Stein
Allan Overhiser
Nancy Whaley
Kate Hosier
Annie Brown

SHAES Staff

Career Members

Brandon Hinz
Keith Bierhalter
Shawn Smith
Paul Quinn
Ronald Ridley
JD Quinn
Johanna Quinn
Paul Pant
Brian Montgomery
Timothy Forker
William Cooper
Owen Ridley
Cody Sedlak
Corey Capel
David Griessel
Zachary Kenreich
Steven Cavadas
Rex Haner

Life Members

Don Quinn
Tony Marsala
John Hodge
Steve Jones
Tom Renner
Jerry Sajewski
Cesar Garcia

Paid on Call Members

Dustin Guminski
Mark Kaput
Tim Quinn
Jon Vandenberg
Zachary Church
Shawn Quinn
Jordan Walthall
Aaron Sawyer
Brandon Brown
Tim VanHolt
William Wright
Dawn Hinz
Jacob Clemons
Brian Horan Jr.
Maggie Murillo
Phil Poole
Jamie Washegesic
Dalton Wolfe
Patrick Quinn
Brian Horan Sr.
Shelby Forker
Dawn Nyhof
Phillip Quinn
Amanda Quinn
David Freislinger
Jazmin Cortez
Andrew Gossman
Kevin Wildey
Ron Wise
James A. Quinn
Zachary Hanner
Brad Filbrandt

South Haven Area Emergency Services

On January 1, 1996 a joint fire and ambulance service authority was formed under the name of South Haven Area Emergency Services. While authorities were not a new concept, the undertaking of such a project in our area was daunting but the members responsible for incepting SHAES were confident that this was the best way to provide quality fire and medical services in the changing times.

Twenty-eight years later, SHAES operates out of three stations, providing coverage to Casco Township, Geneva Township, South Haven City and South Haven Township. ALS transport ambulance service, fire protection and rescue are only a few services provided. 15,000 year-round residents over the span of nearly 100 sq. miles rely on SHAES' professional services. This commitment was made twenty-eight years ago and is as strong, or stronger, than it was in 1996. SHAES' founding members were absolutely correct in their belief that this organization would blossom into a proud association of men and women willing to do what is necessary to provide only the best to the communities we serve.

