

South Haven Area Emergency Services Authority



2022 Annual Report

On behalf of all the men and women of the South Haven Area Emergency Services (SHAES), it is my pleasure to submit our 2022 Annual Report. Our department is filled with dedicated men and women who are committed to enhancing community safety and quality of life in the South Haven area. This report cannot possibly capture all of their individual efforts, but does represent an overview of their collective accomplishments. Our purpose is to minimize pain and suffering in our community and we achieve this goal through high-quality professional services such as fire suppression, fire prevention, advanced life support ambulance transport service, confined space rescue, dive and ice rescue and fire inspection programs. Listed below are a few highlights and accomplishments we achieved over the past year.

- SHAES area received improved ISO rating for the area, 3/5.
- New SQ-2 (2212) ambulance put in to service.
- Improved training and accountability.
- Eighteen new VHF/800MHz radios put into service to improve communications.
- Shawn Smith promoted to Training Officer.
- FF/Paramedic Johanna Quinn promoted to a career position.
- SHAES welcomed FF/Paramedic Corey Capel to the career ranks.
- FF/Paramedic Dawn Hinz retired as a career member.
- SHAES was recognized as a Patriotic Employer by the US DOD.
- FF/Paramedic Amanda Quinn was awarded SHAES' Firefighter of the Year.
- FF/EMT/Inspector Rex Haner was awarded SHAES' Leadership Award.
- A new training program was developed to meet the needs of not only EMS continuing education but also the requirements for fire service continuing education put forth by the State of MI.
- Four new Paid On Call members added to the roster: Shelby Forker, Lilly Nyhof, Dawn Nyhof and Dalton Wolfe.
- Five SHAES and SHFD firefighters were memorialized on the FF Memorial Wall in Roscommon, MI.
David Henry, Thomas Leva, Edward Bierhalter, Patricia Quinn and Jack McCloughan.
- SHAES responded to a total of 2,659 incidents in 2022. An increase of 67 calls for service.

We are proud to be your fire department and to serve our community! If you have any questions or suggestions about how we can serve you better, or if you have thoughts about how we can make this report more informative, please contact me at (269) 639-1496.

Brandon Hinz, Executive Director

bhinz@shaes.org

www.shaes.org

*Special thanks to SHAES photographer Tom Renner for the wonderful pictures in this report and to SHAES Lt. Timothy Quinn for his efforts in providing the public with updates on SHAES' incidents and events.

2023 Authority Board Members

Chairman:	Ross Stein	South Haven Township
Vice-Chairman:	Allan Overhiser	Casco Township
Secretary		
Treasurer:	Nancy Whaley	Geneva Township
Administrator:	Kate Hosier	City of South Haven
Member:	Scott Smith	City of South Haven

Meeting Dates 2023

Wednesday	January 4	8AM
Wednesday	February 1	8AM
Wednesday	March 1	8AM
Wednesday	April 5	8AM
Wednesday	May 3	7PM
Wednesday	June 7	7PM
Thursday	July 6	7PM
Wednesday	August 2	7PM
Wednesday	September 6	7PM
Wednesday	October 4	7PM
Wednesday	November 1	8AM
Wednesday	December 13	8AM

Meeting Place: SHAES Station #3, 90 Blue Star Hwy, South Haven

2022 SHAES Banquet

Swearing in Paid on Call FF's:

Jazmin Cortez, David Freislinger, Jordan Walthall,
Maggie Murillo

Years of service pins:

30 Years: James A Quinn, Owen Ridley

20 Years: James D. Quinn

5 Years: Roseanna Fox, Brian Horan Jr.

Citation bars:

Firefighter 2: Jazmin Cortez, David Freislinger, Jordan
Walthall

Hazmat Operations: Jazmin Cortez, David Freislinger,
Jordan Walthall

Fire Instructor 1: Drexal Haner, Steven Cavadas, JD
Quinn, Brian Horan Jr., Johanna Quinn, Phillip Quinn

Fire Inspector: Drexal Haner

Fire Investigator: JD Quinn, Kevin Wildey

EMT-Basic: Shawn Quinn, Jacob Clemons, Phil Poole,
Kevin Wildey

Rescue Diver: Drexal Haner, Aaron Sawyer, Patrick
Quinn, Phillip Quinn, Kevin Wildey, Phil Poole

SHAES Leadership Award: Drexal Haner

SHAES Firefighter of the Year: Amanda Quinn



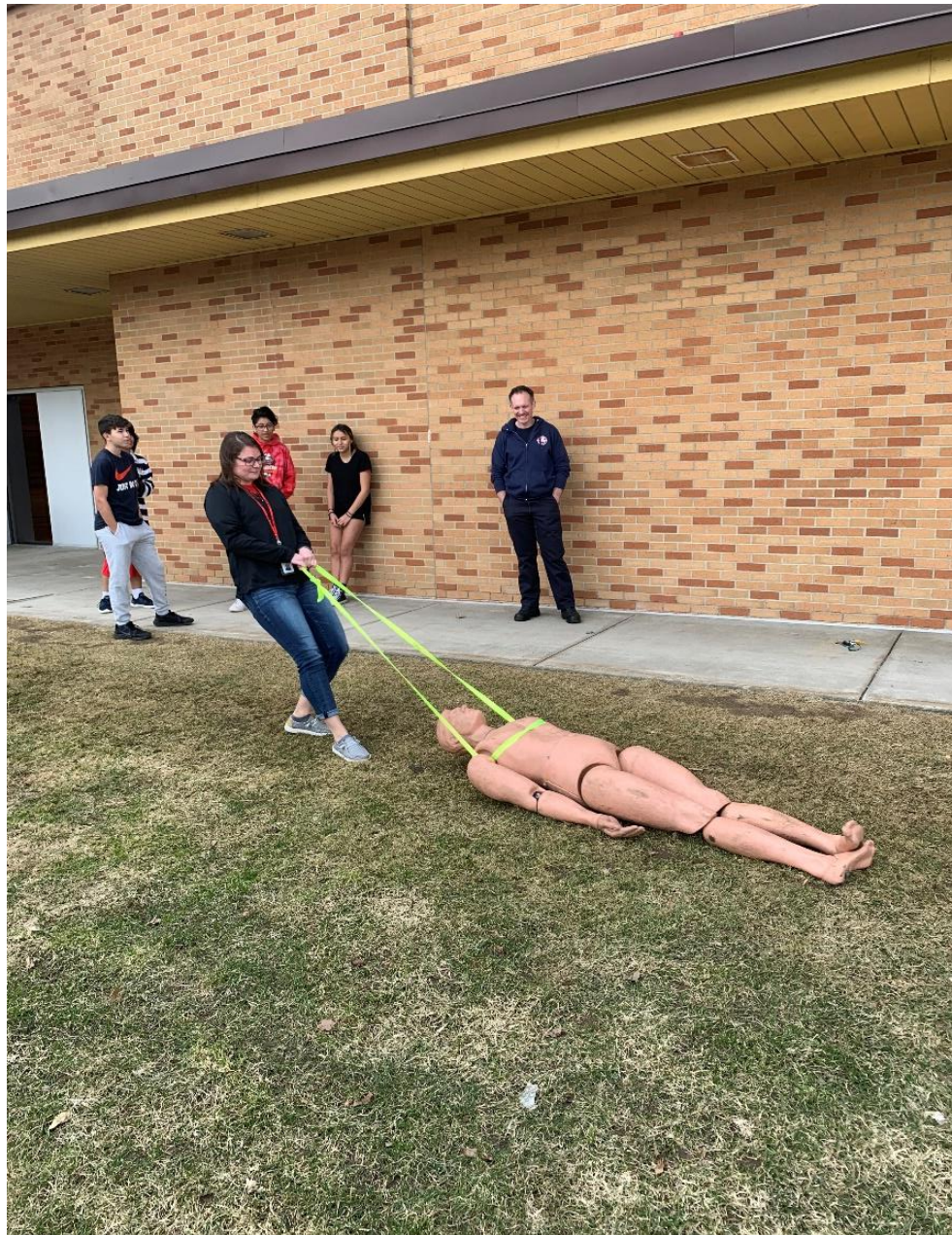
Drexal Haner SHAES Leadership Award



Amanda Quinn SHAES Firefighter of the Year

2022 Recruitment

In 2022 our SHAES staff went back to school! Visits were made to area schools to recruit the next group of firefighters willing to step up and help their community. Informational and physical agility stations were set up to give our next generation of first responders a glimpse of what it takes.



Fire Prevention 2022

2022 SHAES Fire Prevention program was a huge success as it has been in years past. Our annual fire safety fun fair was hosted again with a great turnout. Over 1,500 children were visited in our area schools, with over 300 attending our annual Fire Safety Fun Fair.

SHAES also went virtual again, promoting fire safety and fire prevention messages over the course of fire prevention week in October. Locally produced messages were broadcast on social media and our website.

Many thanks to our staff for all the planning, prepping and execution that goes into our Fire Prevention program.

As always, many thanks to Tom Renner for his diligence in promoting our department and our efforts in educating the public in our community.





2022 Training

Training in the fire service and EMS has always been key in providing the best for our communities that we serve. SHAES is no stranger to this. In 2022 our training hours increased and we continue to emphasize the importance of keeping our skills current and refined. 2022 ushered in some big changes for SHAES. A Training Officer position was introduced to the department. Shawn Smith stepped up to the challenge and has put forth a comprehensive program to develop and fine tune our department even further.

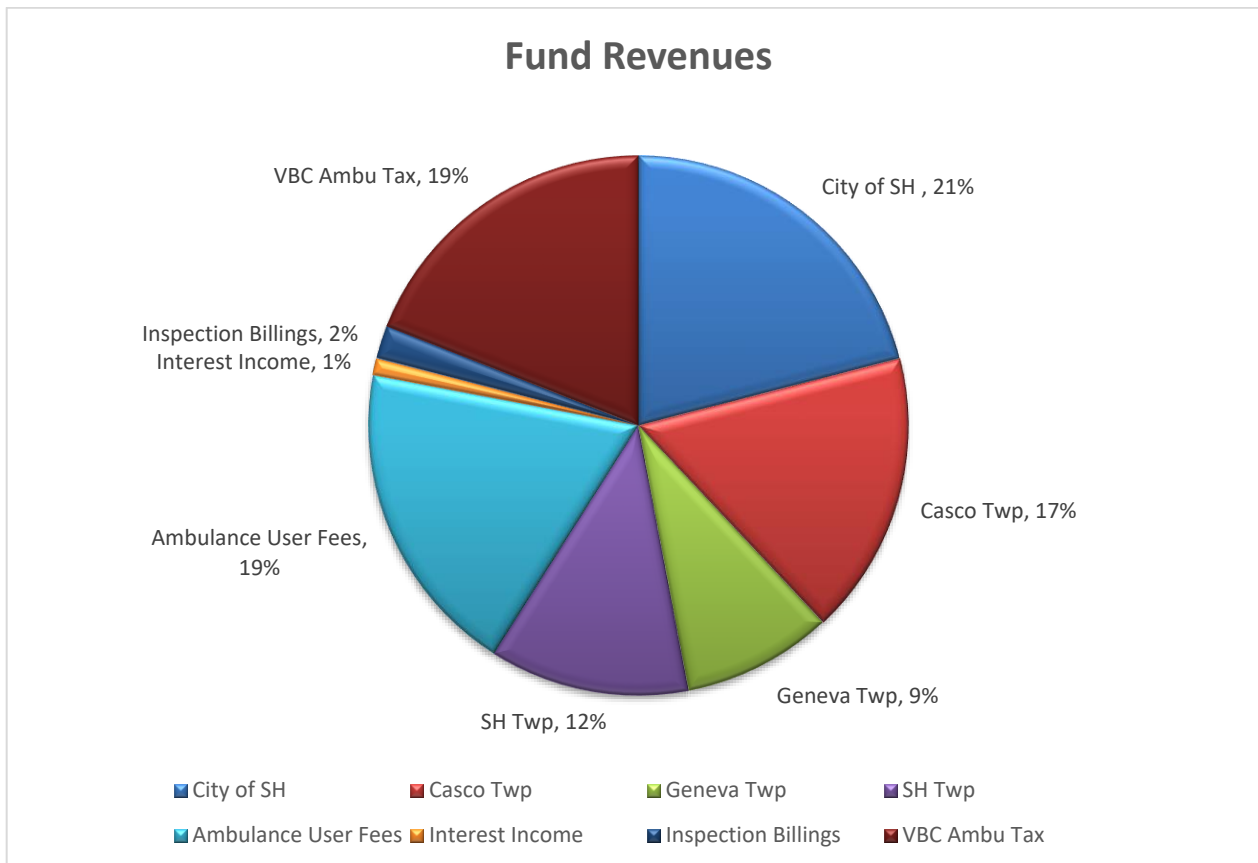




2022 Budget Information

Revenues

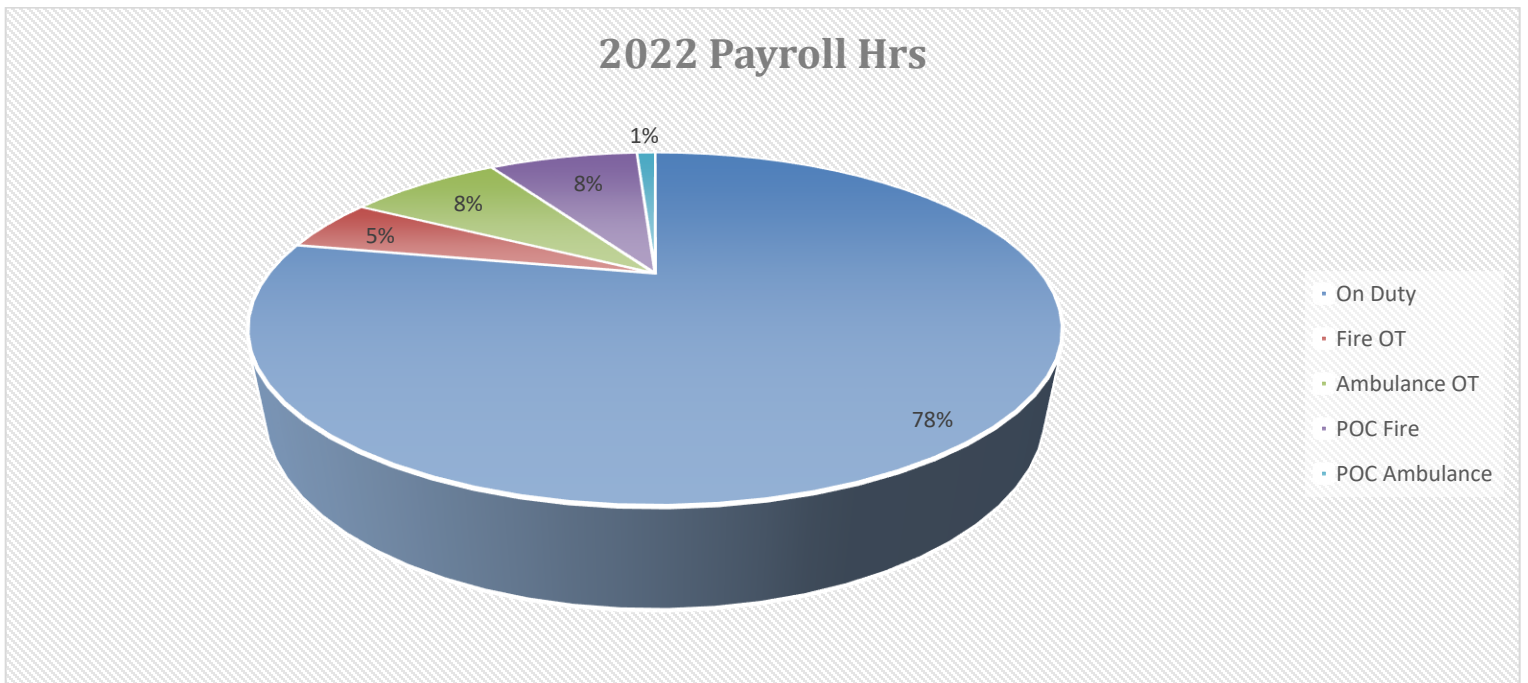
Funding Sources:	Amount	Budget Percentage
Casco Twp	\$540,748	17%
City of SH	\$652,897	21%
Geneva Twp	\$268,364	9%
SH Twp	\$362,905	12%
VBC Ambulance Tax	\$596,060	19%
Ambulance User Fees	\$597,750	19%
Interest income/misc	\$ 8,500	1%
Inspection Fees	\$ 75,000	2%
Total	\$3,102,224	100%





2022 Personnel Hours

Description	Hours	Percent
On Duty	36,977	78%
Fire Overtime	2,218	5%
Ambulance Overtime	3,626	8%
POC Fire	3,725	8%
POC Ambulance	907	1%
Total	47,453	100%



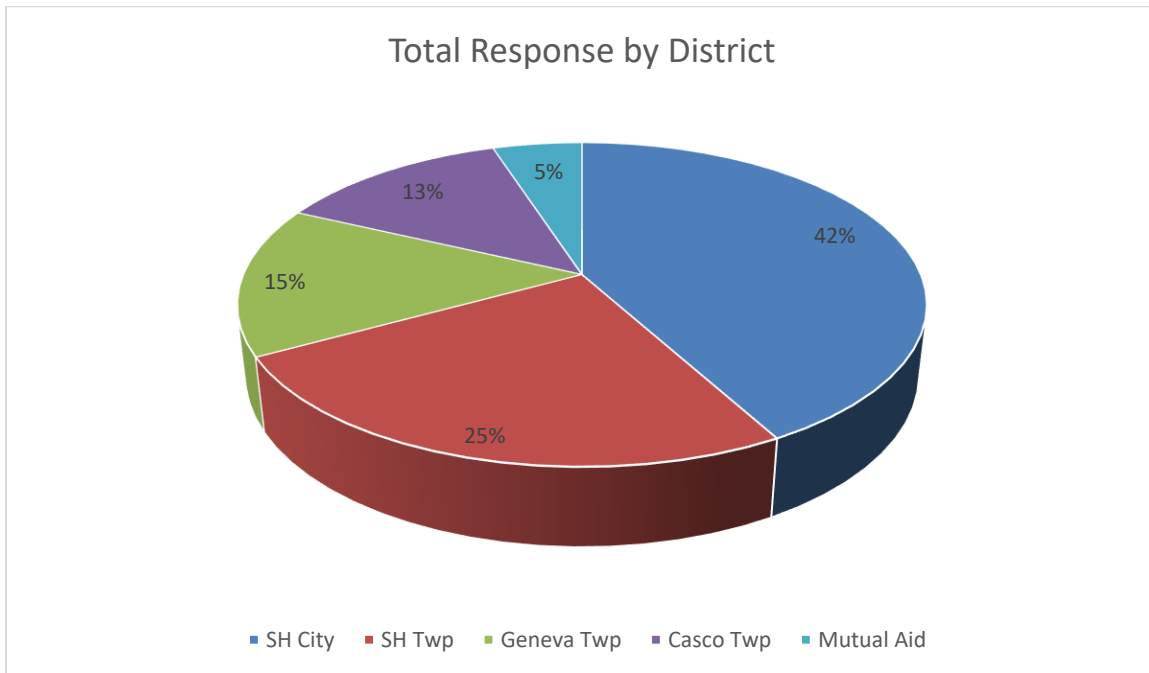
Average response times in minutes	Fire	EMS	Average
Casco Twp	5:59	6:54	6:27
Geneva Twp	7:35	7:28	7:31
SH City	4:24	3:41	4:03
SH Twp	5:38	5:03	5:21
Overall average	5:54	5:46	5:50



2022 Response

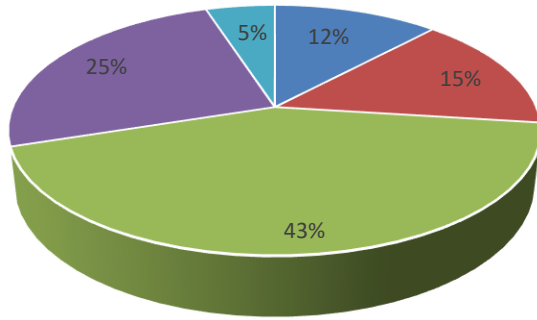
Total Calls by City & Townships

	AMB	Fire	Total
SH City	820	299	1,119
SH Township	485	173	685
Geneva Township	287	110	397
Casco Township	218	124	342
<u>Mutual Aid</u>	<u>92</u>	<u>51</u>	<u>143</u>
Total	1,902	757	2,659



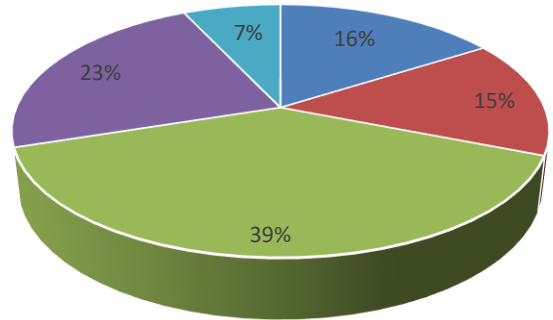


Medical Response by District



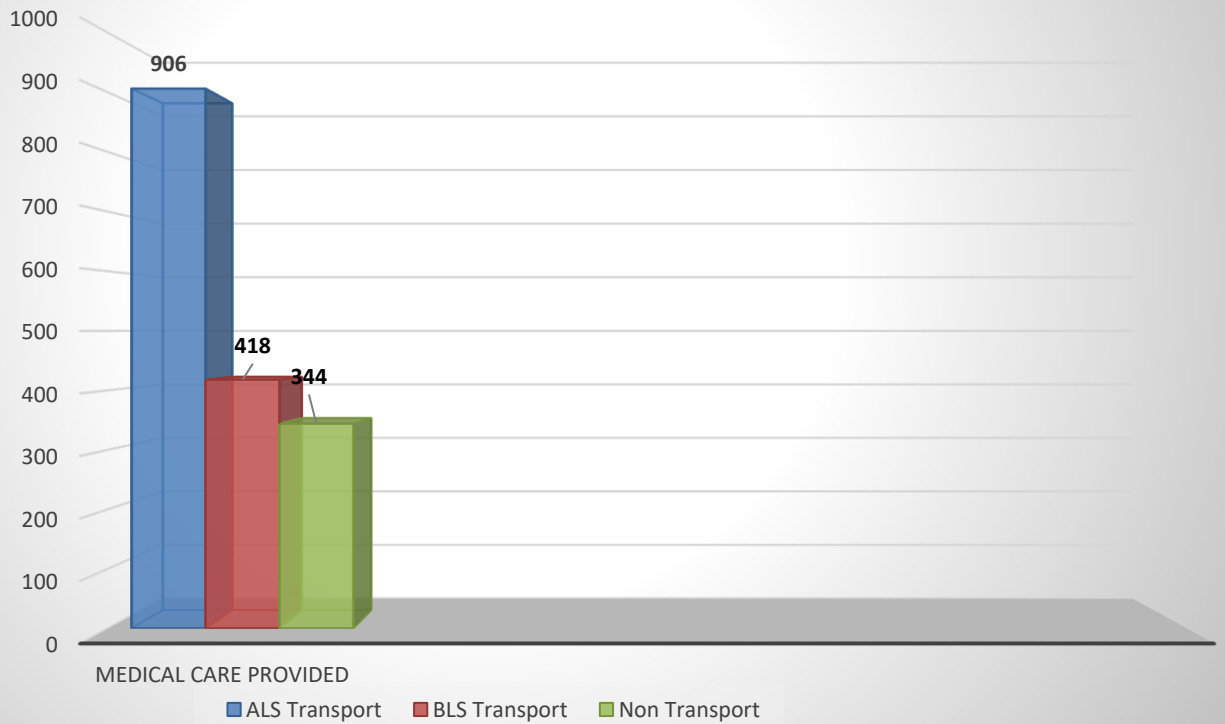
■ Casco Twp ■ Geneva Twp ■ SH City ■ SH Twp ■ Mutual Aid

Fire Response by District



■ Casco Twp ■ Geneva Twp ■ SH City ■ SH Twp ■ Mutual Aid

2022 Medical Care Provided



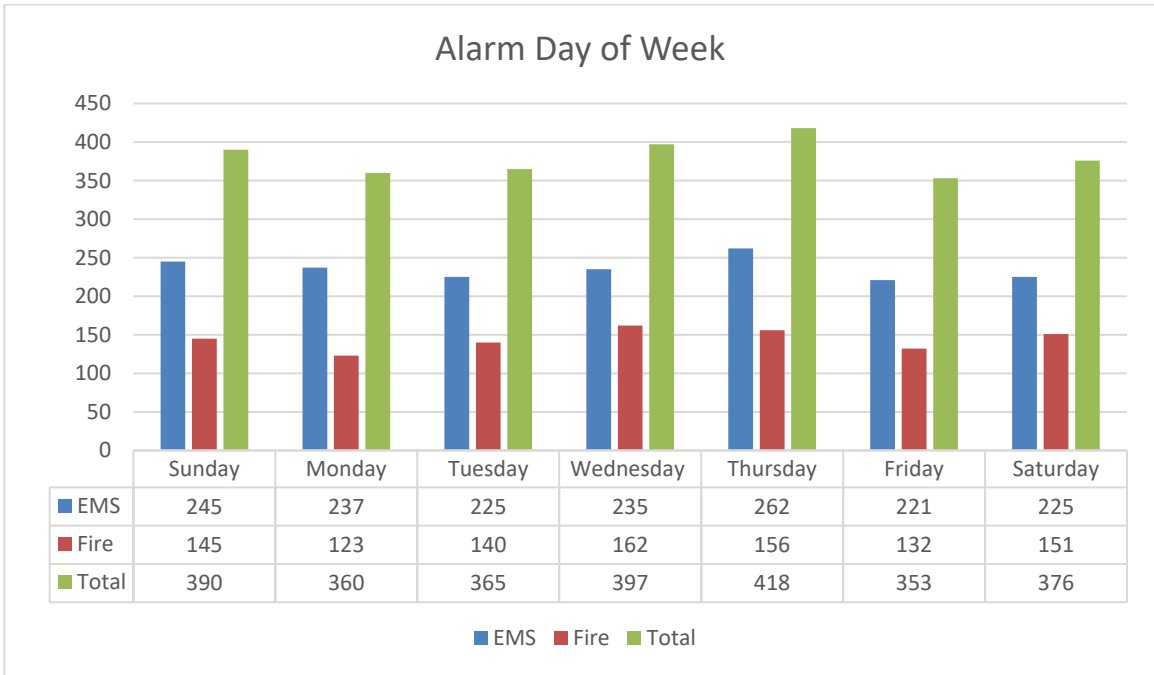
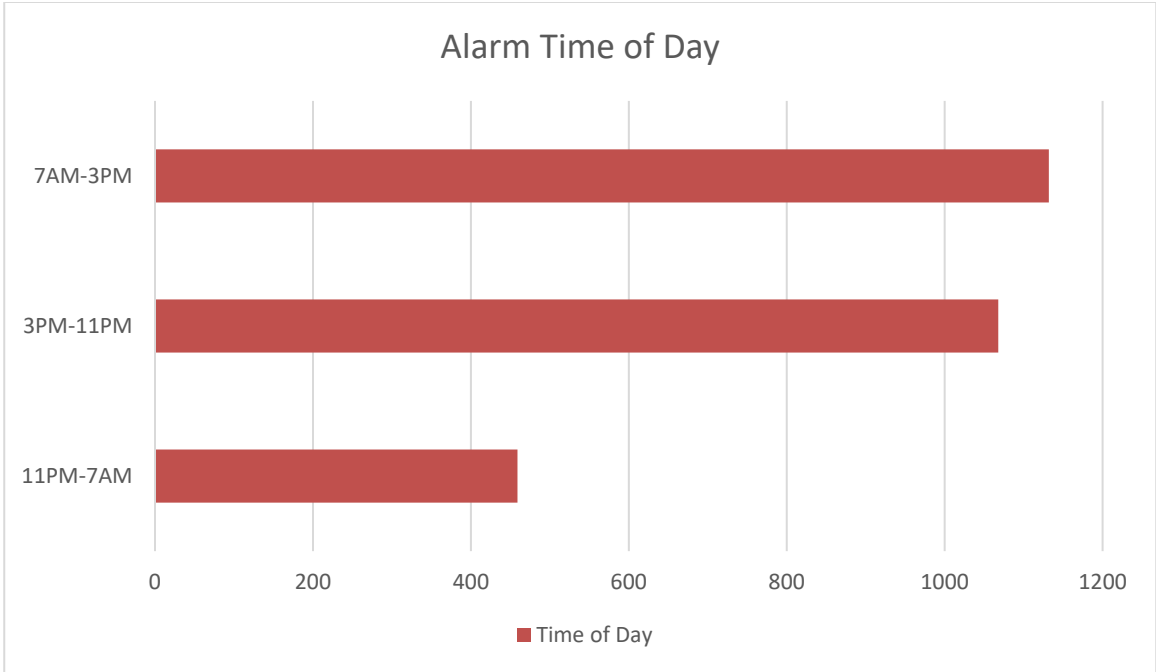
MEDICAL CARE PROVIDED

■ ALS Transport ■ BLS Transport ■ Non Transport

Community

SHAES has always, and will always, take an active part in community events. 2022 was no exception. Here are a few examples of us giving back to the communities we serve that support us every step of the way!





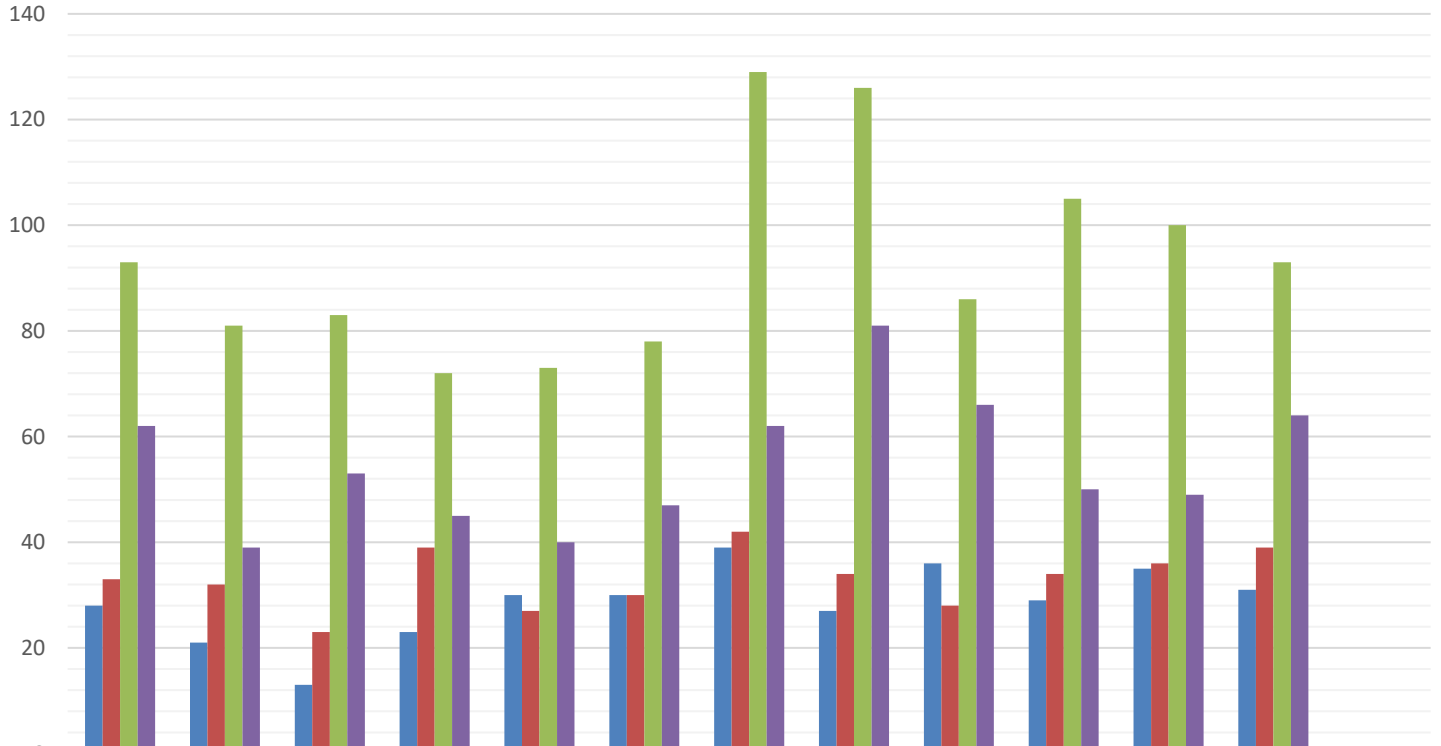
Around the Station

SHAES is known for providing the best fire and medical services for the communities we serve. What is lesser known, are the skills, capabilities and services our members provide on station, while awaiting the next alarm. From daily duties, building maintenance, vehicle maintenance, the list is extensive but always completed. These duties aren't heroic but absolutely necessary to keep our department facilities in top notch shape and our vehicles in excellent working condition. Mopping the floors, emptying the trash, servicing a vehicle, changing light fixtures, we take pride in our facilities, equipment, and it shows.



Alarms by Month

■ Casco ■ Geneva ■ SH City ■ SH Twp



	January	February	March	April	May	June	July	August	September	October	November	December
■ Casco	28	21	13	23	30	30	39	27	36	29	35	31
■ Geneva	33	32	23	39	27	30	42	34	28	34	36	39
■ SH City	93	81	83	72	73	78	129	126	86	105	100	93
■ SH Twp	62	39	53	45	40	47	62	81	66	50	49	64



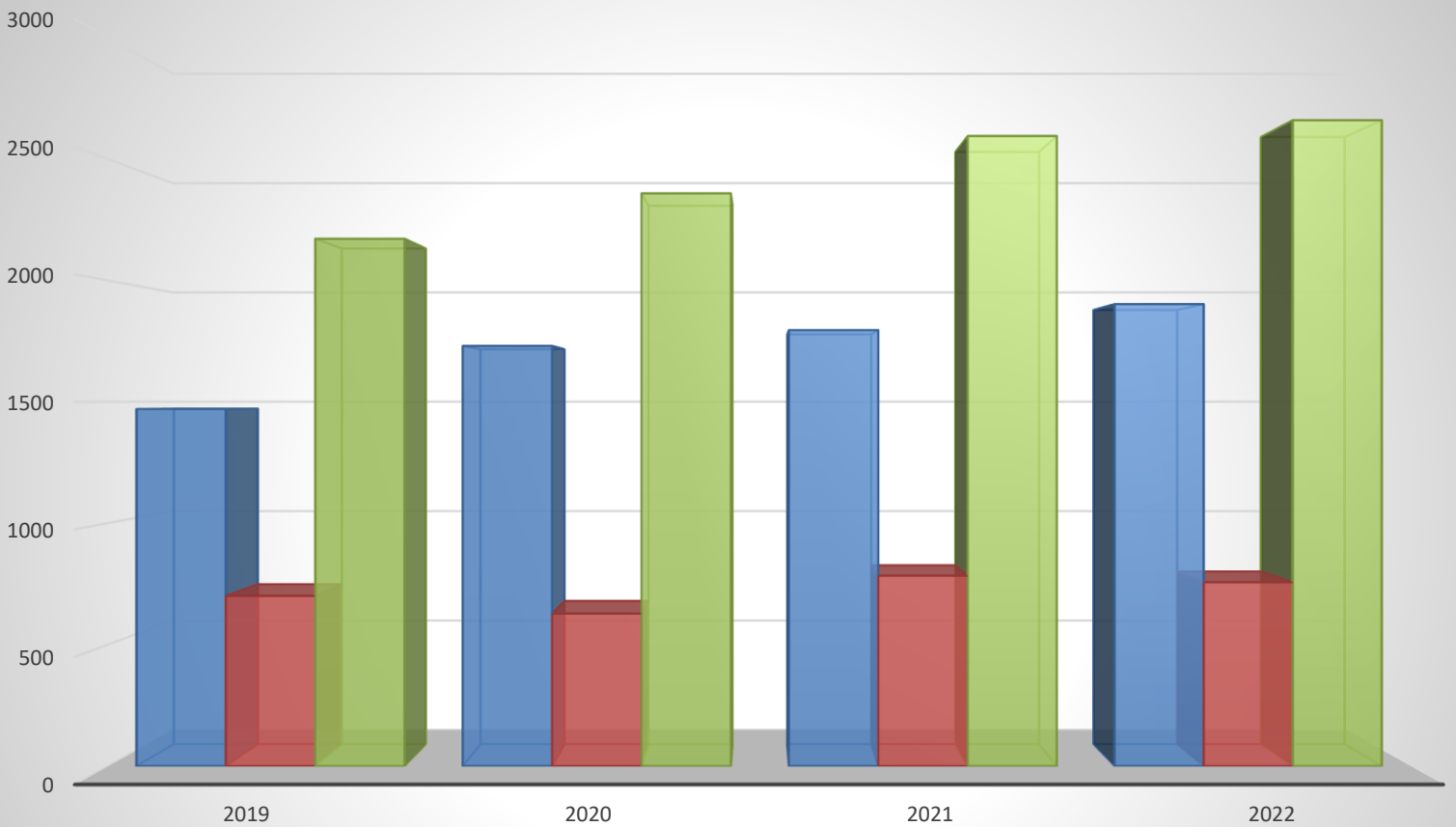
On the Call

SHAES had a record number of incidents in 2022. Even with all the curveballs 2022 had thrown, our extremely dedicated staff kept our community safe. It takes a special person to get respond at 3AM...and do a good job. We are fortunate to have a roster of thirty Paid on Call, seventeen Career, and six Life Members to pull the load. From being dispatched on duty to the fourth call of the night, to leaving Christmas dinner with the family, the alarms do not take a day off. Our members can not enjoy a true day off. Even when out of town, the responsibility and want to serve is still present. I commend all of our members for their dedication, service and will to serve the communities we protect.



2022 was the busiest in SHAES' history with 2,659 alarms. With a 3% increase in alarms our staff dealt with many challenges, but all of our members contributed, finishing out the year a huge success. 2023 is proving to be another busy year but I'm confident that with our dedicated staff, support from our Authority Board, and continued backing from our community we will submit our next annual report with success stories and pictures to share, as we have the last twenty six years.

4 Yr Call History



	2019	2020	2021	2022
EMS	1470	1730	1795	1902
Fire	701	628	784	757
Total	2171	2358	2594	2659

■ EMS ■ Fire ■ Total

2022 Inspection Crew

Inspections, Pre-Plans, Code Inspections, Knox Box Inspections, Short Term Rental Inspections, Hydrant Flow Tests, Training Hour Q.A.

This is just a brief list of tasks performed by our Deputy Chief and Fire Inspectors.

Fire Pre-Plans: 147

Code Inspections: 141

STR (SH City): 642

Site Plan Review: 20

Knox Box repair/update: 73

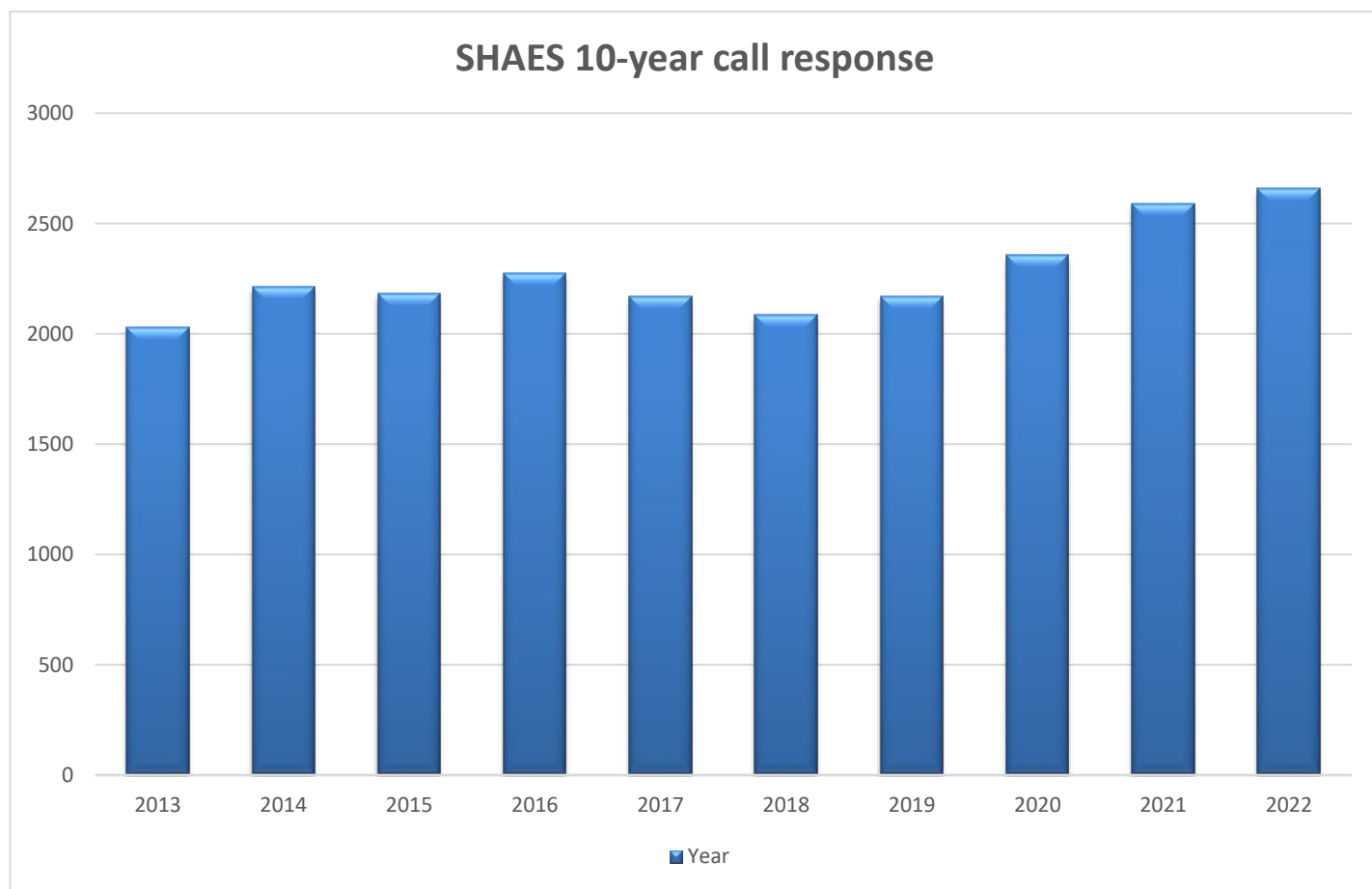
Hydrant Flow Tests: 31

Food Vender inspection: 58



Ten-year call response history

A 24% increase in calls for service over the course of ten years is significant. SHAES members have met this increase head on and exceed expectations. Many sleepless nights, short meals, missed functions, and understanding families are wrapped up in these numbers. Our members are always on call, 24/7. We provide a service that is unique, rewarding, professional and compassionate. We look forward to what the next ten years has in store.





SHAES Honor Guard

SHAES is extremely fortunate to have an Honor Guard willing and available to donate their time to honor passed members of our department and participate in community events. Our Honor Guard has been regarded as one of the best in our area, possibly even the state. Countless hours are contributed by these members to assure a member's legacy is recognized and respected.





2022 Water Safety

In 2022 SHAES hit the beaches promoting water safety and education. Lake Michigan is the jewel of our community, but our visitors and residents may not realize the hazards associated with it. We once again distributed educational materials and this year handed out “tickets” to children who were being safe and adhering to flag color warnings. Thanks to the support and donations of our local businesses, we were able to make this happen and reward the children that were “cited” with free ice cream cones. Also added to our beaches are life jacket loaner boards. We are grateful for the donations from community members, community organizations and all the work put forth by Pam Ford of Bronson Safe Kids.





2021/12/05







2022 SHAES Membership

SHAES Authority Board

Ross Stein
Allan Overhiser
Nancy Whaley
Kate Hosier
Scott Smith

SHAES Staff

Career Members

Brandon Hinz
Keith Bierhalter
Shawn Smith
Paul Quinn
Ronald Ridley
JD Quinn
Dawn Hinz
Johanna Quinn
Brian Montgomery
Timothy Forker
Amanda Quinn
Owen Ridley
Cody Sedlak
Corey Capel
David Griessel
Zachary Kenreich
Steven Cavadas
Rex Haner

Life Members

Don Quinn
Tony Marsala
John Hodge
Steve Jones
Tom Renner
Jerry Sajewski

SHAES probationary FF's

Dalton Wolfe
Dawn Nyhof
Shelby Forker
Lilly Nyhof

Paid on Call Members

Dustin Guminski
Brian Horan Sr.
Mark Kaput
Tim Quinn
Jon Vandenberg
Zachary Church
Shawn Quinn
Jordan Walthall
Aaron Sawyer
Tim VanHolt
Matthew Dey
Brian Horan Jr.
Jacob Clemons
Maggie Murillo
Phil Poole
Patrick Quinn
Nick Christie
Jamie Washegesic
Ben Bregg
Roseanna Fox
Phillip Quinn
David Freislinger
Jazmin Cortez
Kevin Wildey
Ron Wise
James A. Quinn
Zachary Hanner
Brad Filbrandt
Cesar Garcia

South Haven Area Emergency Services

On January 1, 1996 a joint fire and ambulance service authority was formed under the name of South Haven Area Emergency Services. While authorities were not a new concept, the undertaking of such a project in our area was daunting but the members responsible for incepting SHAES were confident that this was the best way to provide quality fire and medical services in the changing times.

A quarter of a century later, SHAES operates out of three stations, providing coverage to Casco Township, Geneva Township, South Haven City and South Haven Township. ALS transport ambulance service, fire protection and rescue are only a few services provided. 15,000 year-round residents over the span of nearly 100 sq. miles rely on SHAES' professional services. This commitment was made twenty-six years ago and is as strong, or stronger, than it was in 1996. SHAES' founding members were absolutely correct in their belief that this organization would blossom into a proud association of men and women willing to do what is necessary to provide only the best services to the communities we protect.

